



## **Cancellation and Refunds Policy**

International Wolf Center reserves the right to cancel programs if:

- The minimum number of registrations is not met. (Full refunds will be given to those who have registered however, the Center is not responsible for additional expenses incurred by participants in preparing for the program including flight and/or other travel expenses).
- Severe weather or other emergency conditions occur that may endanger participants or staff.

If a participant must cancel their attendance at a program:

- All cancellations are subject to a \$50.00 processing fee.
- Cancellations made between 15 and 30 days (or more) of the program start date will receive a full refund of program fees, or a credit to be used towards a future International Wolf Center program.
- Cancellations made within 14 days of the program start date will not receive a refund.
- No refund can be made for absence from the program unless arrangements are made at the time of the booking.
- The International Wolf Center regrets that it cannot make exceptions to the refund policy. If you think there is a chance that you will need to cancel, we recommend purchasing separate trip insurance.